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Example of OR Staffing Report
04/12/2004-12/29/2004 Weeks = 37

| Service | Monday | Tuesday | Wednesday | Thursday | Friday |
| :--- | :--- | :--- | :--- | :--- | :--- |
| ENT | 16.9 | 32.7 | 21.3 | 24.1 | 11.7 |
| Gen | 66.9 | 38.1 | 59.8 | 39.1 | 28.4 |
| GynAs | 21.5 | 12.9 | 17.1 | 6.0 | 14.0 |
| Hens | 0.7 | 0.3 | 0.9 | 0.8 | 2.7 |
| Nsurg | 15.4 | 17.9 | 18.8 | 18.4 | 15.3 |
| OralS | 5.9 | 1.2 | 8.3 | 4.4 | 7.9 |
| Ortho | 29.0 | 31.9 | 40.3 | 26.3 | 43.0 |
| Pacif | 7.2 | 9.9 | 5.1 | 4.5 | 5.5 |
| Thor | 9.7 | 9.9 | 7.9 | 9.1 | 9.9 |
| Urol | 27.6 | 33.8 | 3.8 | 25.3 | 37.7 |
| Vascu | 2.6 | 7.9 | 2.6 | 5.5 | 3.8 |
| Wolf | 9.0 | 1.0 | 6.3 | 1.3 | 6.2 |
| All Elective | $\mathbf{2 1 2}$ | $\mathbf{1 9 8}$ | $\mathbf{1 9 3}$ | $\mathbf{1 6 5}$ | $\mathbf{1 8 6}$ |
| All Urgent | $\mathbf{5 . 0}$ | $\mathbf{8 . 7}$ | $\mathbf{5 . 8}$ | $\mathbf{8 . 3}$ | $\mathbf{7 . 8}$ |
| All OTHER Services | $\mathbf{3 . 3}$ | $\mathbf{2 . 7}$ | $\mathbf{3 . 7}$ | $\mathbf{2 . 3}$ | $\mathbf{6 . 7}$ |

The table above lists the average number of hours of elective cases done by each service by day of the week for services doing at least 2 hours on at least one weekday. The All Urgent line reflects the average number of hours of urgent cases done by day of the week. The ALL OTHER Services line reflects the average number of hours of elective cases done by all the services combined into the OTHER group as the service assigned. Some facilities refer to OTHER as unblocked, open, first-come first-served, flexible, or overflow time.

1st Shift Staffing
The Operating Room, PACU, and Anesthesia Staffing Computer

## 8 Hour Room Assignments

## Example of OR Staffing Report

Relative Cost = 1.75
\# Rooms

| Hours | 8 Hr | 10 Hr | 13 Hr |
| :--- | :--- | :--- | :--- |
| 8 | 1 |  |  |
| 16 | 2 |  |  |
| 24 | 3 |  |  |
| 32 | 4 |  |  |
| 40 | 5 |  |  |
| 48 | 6 |  |  |
| 56 | 7 |  |  |
| 64 | 8 |  |  |
| 72 | 9 |  |  |
| 80 | 10 |  |  |
| 88 | 11 |  |  |
| 96 | 12 |  |  |
| 104 | 13 |  |  |
| 112 | 14 |  |  |

The table above lists the number of hours to assign daily to each service in order to minimize the inefficiency of use of time. The numbers in parentheses are the range of hours resulting in the inefficiency of use of time up to $105 \%$ of the optimum value. If no range is given, then alternative staffing plans would result in inefficiencies of use of time higher than $105 \%$ of the optimum value. Total Rooms Needed is the minimum. Details are in McIntosh et al., Anesthesia \& Analgesia, 2006.

Match the hours displayed with the corresponding values in the \# Rooms table to the right. Services without assigned time on a given day of the week are combined, and its cases scheduled into the OTHER time. For application to trainee scheduling, see Dexter et al., Anesthesia \& Analgesia, 2010

The runs test did not detect a statistically significant trend or autocorrelation in forecasted staffing costs among consecutive four-week periods.

If you were to change from 8 hour rooms to 8 and 10 hour rooms, you could expect yearly savings of $\$ 94,900$ ( $\$ 54,900$ to $\$ 134,900$ ) ( $p<0.01$ ). If you were to change from 8 hour rooms to 8, 10, and 13 hour rooms, you could expect yearly savings of $\$ 80,500$ ( $\$ 50,200$ to $\$ 110,700$ ) ( $p<0.01$ ). Values listed are the mean (95\% confidence interval).

8 and 10 Hour Room Assignments

## Example of OR Staffing Report

Relative Cost = 1.75
Regularly Scheduled Hours for Full-Time Hourly or Salaried Staff

| Service | Monday | Tuesday | Wednesday | Thursday | Friday |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ENT | 20 | 38 | 24 (24-26) | 28 | 16 |
| Gen | 76 (76-78) | 44 | 68 (68-70) | 46 (46-50) | 34 (34-38) |
| GynAs | 24 (24-26) | 16 (16-18) | 20 | 8 | 16 |
| Nsurg | 18 (18-20) | 20 | 20 (20-24) | 24 | 18 (18-20) |
| OralS | 8 |  | 10 |  | 10 |
| Ortho | 34 (34-36) | 34 (34-36) | 44 (44-46) | 28 (28-30) | 48 (48-50) |
| OTHER | 0 | 0 | 16 (16-18) | 10 (10-16) | 8 |
| Pacif | 10 | 10 |  |  | 8 |
| Thor | 10 | 10 | 10 | 10 | 10 |
| URGENT | 8 | 10 | 8 | 10 | 8 (8-10) |
| Urol | 30 (30-32) | 38 (38-40) |  | 28 (28-30) | 46 (46-48) |
| Vascu |  | 8 (8-10) |  | 8 |  |
| Wolf | 10 |  | 8 |  | 8 |
| Total Rooms Needed | 27 | 25 | 25 | 22 | 26 |

The table above lists the number of hours to assign daily to each service in order to minimize the inefficiency of use of time. The numbers in parentheses are the range of hours resulting in the inefficiency of use of time up to $105 \%$ of the optimum value. If no range is given, then alternative staffing plans would result in inefficiencies of use of time higher than $105 \%$ of the optimum value. Total Rooms Needed is the minimum. Details are in McIntosh et al., Anesthesia \& Analgesia, 2006.

Match the hours displayed with the corresponding values in the \# Rooms table to the right. Services without assigned time on a given day of the week are combined, and its cases scheduled into the OTHER time. For application to trainee scheduling, see Dexter et al., Anesthesia \& Analgesia, 2010

The runs test did not detect a statistically significant trend or autocorrelation in forecasted staffing costs among consecutive four-week periods.

The yearly savings that would result from a change from 8 and 10 hour room assignment to 8, 10, and 13 hour assignments is not statistically significant.
\# Rooms

| Hours | 8 Hr | 10 Hr | 13 Hr |
| :---: | :---: | :---: | :---: |
| 8 | 1 |  |  |
| 10 |  | 1 |  |
| 16 | 2 |  |  |
| 18 | 1 | 1 |  |
| 20 |  | 2 |  |
| 24 | 3 |  |  |
| 26 | 2 | 1 |  |
| 28 | 1 | 2 |  |
| 30 |  | 3 |  |
| 32 | 4 |  |  |
| 34 | 3 | 1 |  |
| 36 | 2 | 2 |  |
| 38 | 1 | 3 |  |
| 40 |  | 4 |  |
| 40 | 5 |  |  |
| 42 | 4 | 1 |  |
| 44 | 3 | 2 |  |
| 46 | 2 | 3 |  |
| 48 | 1 | 4 |  |
| 48 | 6 |  |  |
| 50 |  | 5 |  |
| 50 | 5 | 1 |  |
| 52 | 4 | 2 |  |
| 54 | 3 | 3 |  |
| 56 | 7 |  |  |
| 56 | 2 | 4 |  |
| 58 | 6 | 1 |  |
| 58 | 1 | 5 |  |
| 60 |  | 6 |  |
| 60 | 5 | 2 |  |
| 62 | 4 | 3 |  |
| 64 | 3 | 4 |  |
| 64 | 8 |  |  |
| 66 | 2 | 5 |  |
| 66 | 7 | 1 |  |
| 68 | 6 | 2 |  |
| 68 | 1 | 6 |  |
| 70 |  | 7 |  |
| 70 | 5 | 3 |  |
| 72 | 4 | 4 |  |
| 72 | 9 |  |  |
| 74 | 3 | 5 |  |
| 74 | 8 | 1 |  |
| 76 | 2 | 6 |  |
| 76 | 7 | 2 |  |
| 78 | 6 | 3 |  |

# Daily Changes in Staffing Costs from Applying the 1st Shift Solution 

|  | Regularly-Scheduled OR Staffing |  | Over-Utilized OR Time |  | Under-Utilized OR Time |  | OR Staffing Costs (Regular Hrs) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hours | \% | Hours | \% | Hours | \% | Hours | \% |
| Mean | -69 | -23.1 | 17 | 6.4 | -52 | -50.1 | -39 | -12.8 |
| Lower 95\% prediction bound | -67 | -22.6 | 24 | 12.8 | -45 | -46.3 | -27 | -8.9 |
| Lower 95\% confidence bound | d -68 | -23.0 | 19 | 8.3 | -50 | -49.0 | -35 | -11.6 |
| Upper 95\% confidence bound | d -69 | -23.3 | 15 | 4.5 | -54 | -51.3 | -42 | -14.0 |
| Upper 95\% prediction bound | -70 | -23.6 | 11 | 0.1 | -59 | -53.9 | -51 | -16.7 |

To interpret the -39 (-12.8\%) financially, multiply these Regular Hours by $\$ 40,625$ per yearly scheduled hour, where $\$ 40,625=(\$ 325,000$ per year) x ( 250 workdays per year) / ( 2000 hr per year). Thus, the annual mean (expected) change in cost would be $-\$ 1,579,400$. The corresponding change in mean productivity expected to occur in applying the 1st shift solution is from $65 \%$ to $75 \%$.

This cost analysis systematically underestimates expected cost reductions for two reasons. First, the analysis uses the recommended 1st shift staffing solution while excluding any 2nd shift staffing. Cases performed after 5 PM are considered to be over-utilized hours even if they would be performed by 2 nd shift staff. Second, the analysis excludes methods to reduce over-utilized OR time other than matching staffing to workload. Other appropriate methods include the releasing of allocated OR time a few days before the day of surgery and the movement of cases on the day of surgery. Details are in McIntosh et al., Anesthesia \& Analgesia, 2006.

Comparative maximum number of simultaneous cases from current Weekday Staffing

| Day | 7 AM -3 PM | 3 PM | 4 PM | 5 PM | 6 PM | 7 PM | 8 PM | 9 PM | 10 PM |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Mon | 29 | 20 | 20 | 7 | 7 | 3 | 3 | 3 | 3 |
| Tue | 29 | 20 | 20 | 7 | 7 | 3 | 3 | 3 | 3 |
| Wed | 29 | 20 | 20 | 7 | 7 | 3 | 3 | 3 | 3 |
| Thu | 29 | 20 | 20 | 7 | 7 | 3 | 3 | 3 | 3 |
| Fri | 29 | 20 | 20 | 7 | 7 | 3 | 3 | 3 | 3 |

## Example of OR Staffing Report

| Day | Service | Current <br> Allocation (hr) | Mean Used - <br> Allocated (hr) | Allocation (hr) | Change in Allocation (hr) | Full Name |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mon | ENT | 16 | 1 | 20 | 4 | Otolaryngology |
| Mon | Gen | 56 | 11 | 76 | 20 | General Surgery |
| Mon | GynAs | 16 | 6 | 24 | 8 | Gyn Associates |
| Mon | Nsurg | 16 | -1 | 18 | 2 | University Neurosurgeons |
| Mon | OralS | 9 | -3 | 8 | -1 | Oral Surgery |
| Mon | Ortho | 24 | 5 | 34 | 10 | Orthopedics |
| Mon | Pacif | 8 | -1 | 10 | 2 | Pacific Vascular |
| Mon | Thor | 14 | -4 | 10 | -4 | Thoracic Surgery |
| Mon | Urol | 24 | 4 | 30 | 6 | Urology |
| Mon | Wolf | 8 | 1 | 10 | 2 | Elizabeth Wolf, MD |
| Mon | OTHER | 12 |  | 0 | -12 |  |
| Mon | URGENT |  |  | 8 | 8 |  |
| Tue | ENT | 32 | 1 | 38 | 6 | Otolaryngology |
| Tue | Gen | 32 | 6 | 44 | 12 | General Surgery |
| Tue | GynAs | 8 | 5 | 16 | 8 | Gyn Associates |
| Tue | Nsurg | 16 | 2 | 20 | 4 | University Neurosurgeons |
| Tue | Ortho | 32 | 0 | 34 | 2 | Orthopedics |
| Tue | Pacif | 8 | 2 | 10 | 2 | Pacific Vascular |
| Tue | Thor | 8 | 2 | 10 | 2 | Thoracic Surgery |
| Tue | Urol | 24 | 10 | 38 | 14 | Urology |
| Tue | Vascu | 8 | 0 | 8 | 0 | Vascular |
| Tue | URGENT | 10 |  | 10 | 1 |  |
| Wed | ENT | 16 | 5 | 24 | 8 | Otolaryngology |
| Wed | Gen | 48 | 12 | 68 | 20 | General Surgery |
| Wed | GynAs | 16 | 1 | 20 | 4 | Gyn Associates |
| Wed | Nsurg | 16 | 3 | 20 | 4 | University Neurosurgeons |
| Wed | Orals | 8 | 0 | 10 | 2 | Oral Surgery |
| Wed | Ortho | 32 | 8 | 44 | 12 | Orthopedics |
| Wed | Pacif | 8 | -3 | 0 | -8 | Pacific Vascular |
| Wed | Thor | 8 | 0 | 10 | 2 | Thoracic Surgery |
| Wed | Wolf | 8 | -2 | 8 | 0 | Elizabeth Wolf, MD |
| Wed | OTHER | 14 |  | 16 | 2 |  |
| Wed | URGENT | 19 |  | 8 | -11 |  |
| Thu | ENT | 24 | 0 | 28 | 4 | Otolaryngology |
| Thu | Gen | 32 | 7 | 46 | 14 | General Surgery |
| Thu | GynAs | 8 | -2 | 8 | 0 | Gyn Associates |
| Thu | Nsurg | 16 | 2 | 24 | 8 | University Neurosurgeons |
| Thu | Orals |  | 4 | 0 | 0 | Oral Surgery |
| Thu | Ortho | 24 | 2 | 28 | 4 | Orthopedics |
| Thu | Pacif | 8 | -3 | 0 | -8 | Pacific Vascular |


| Day | Service | Current Allocation (hr) | Mean Used - <br> Allocated (hr) | Allocation (hr) | Change in Allocation (hr) | Full Name |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Thu | Thor | 8 | 1 | 10 | 2 | Thoracic Surgery |
| Thu | Urol | 24 | 1 | 28 | 4 | Urology |
| Thu | Vascu | 8 | -2 | 8 | 0 | Vascular |
| Thu | OTHER | 9 |  | 10 | 1 |  |
| Thu | URGENT | 8 |  | 10 | 2 |  |
| Fri | ENT | 8 | 4 | 16 | 8 | Otolaryngology |
| Fri | Gen | 24 | 4 | 34 | 10 | General Surgery |
| Fri | GynAs | 8 | 6 | 16 | 8 | Gyn Associates |
| Fri | Nsurg | 16 | -1 | 18 | 2 | University Neurosurgeons |
| Fri | OralS | 8 | 0 | 10 | 2 | Oral Surgery |
| Fri | Ortho | 40 | 3 | 48 | 8 | Orthopedics |
| Fri | Pacif | 8 | -2 | 8 | 0 | Pacific Vascular |
| Fri | Thor | 8 | 2 | 10 | 2 | Thoracic Surgery |
| Fri | Urol | 32 | 6 | 46 | 14 | Urology |
| Fri | Wolf | 8 | -2 | 8 | 0 | Elizabeth Wolf, MD |
| Fri | OTHER | 20 |  | 8 | -12 |  |
| Fri | URGENT | 12 |  | 8 | -4 |  |

The Operating Room, PACU, and Anesthesia Staffing Computer
8 and 10 Hour Room Assignments

## Example of OR Staffing Report

Fixed Rooms

Regularly Scheduled Hours for
Regularly Scheduled Hours for
Full-Time Hourly or Salaried Staff

| Service | Monday | Tuesday | Wednesday | Thursday | Friday |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ENT | 20 | 38 | 28 | 30 | 18 |
| Gen | 76 | 44 | 72 | 50 | 40 |
| GynAs | 26 | 18 | 24 | 10 | 18 |
| Nsurg | 20 | 20 | 26 | 26 | 20 |
| Orals | 8 |  | 10 |  | 10 |
| Ortho | 34 | 36 | 48 | 34 | 52 |
| OTHER | 8 | 8 | 10 | 16 | 10 |
| Pacif | 10 | 16 | 10 |  | 8 |
| Thor | 10 | 16 | 16 | 16 | 16 |
| URGENT | 8 | 10 | 8 | 16 | 10 |
| Urol | 32 | 42 |  | 32 | 50 |
| Vascu |  | 10 |  | 10 |  |
| Wolf | 10 |  | 10 |  | 10 |
| Total Rooms Needed | 29 | 29 | 29 | 27 | 28 |
| Relative Cost | 2.25 | 2.50 | 4.00 | 4.00 | 4.00 |

Match the hours displayed with the corresponding values in the \# Rooms table to the right and on the next page. There may be more than one choice of \# Rooms. The Relative Cost of an hour of over-utilized time
to an hour of under-utilized time was increased incrementally. The results reveal the staffing that provides page. There may be more than one choice of \# Rooms. The Relative Cost of an hour of over-utilized time
to an hour of under-utilized time was increased incrementally. The results reveal the staffing that provides allocations as close as possible to those that would maximize the efficiency of use of time while maintaining first case of the day starts. The results also assess the sensitivity of the 1st Shift Staffing results for each day of the week to the value of the Relative Cost parameter. Details are in Dexter and Macario, Anesthesia \& Analgesia, 2002.

## \# Rooms

| Hours | 8 Hr | 10 Hr | 13 Hr |
| :---: | :---: | :---: | :---: |
| 8 | 1 |  |  |
| 10 |  | 1 |  |
| 16 | 2 |  |  |
| 18 | 1 | 1 |  |
| 20 |  | 2 |  |
| 24 | 3 |  |  |
| 26 | 2 | 1 |  |
| 28 | 1 | 2 |  |
| 30 |  | 3 |  |
| 32 | 4 |  |  |
| 34 | 3 | 1 |  |
| 36 | 2 | 2 |  |
| 38 | 1 | 3 |  |
| 40 |  | 4 |  |
| 40 | 5 |  |  |
| 42 | 4 | 1 |  |
| 44 | 3 | 2 |  |
| 46 | 2 | 3 |  |
| 48 | 1 | 4 |  |
| 48 | 6 |  |  |
| 50 |  | 5 |  |
| 50 | 5 | 1 |  |
| 52 | 4 | 2 |  |
| 54 | 3 | 3 |  |
| 56 | 7 |  |  |
| 56 | 2 | 4 |  |
| 58 | 6 | 1 |  |
| 58 | 1 | 5 |  |
| 60 |  | 6 |  |
| 60 | 5 | 2 |  |
| 62 | 4 | 3 |  |
| 64 | 3 | 4 |  |
| 64 | 8 |  |  |
| 66 | 2 | 5 |  |
| 66 | 7 | 1 |  |
| 68 | 6 | 2 |  |
| 68 | 1 | 6 |  |
| 70 |  | 7 |  |
| 70 | 5 | 3 |  |
| 72 | 4 | 4 |  |
| 72 | 9 |  |  |
| 74 | 3 | 5 |  |
| 74 | 8 | 1 |  |
| 76 | 2 | 6 |  |
| 76 | 7 | 2 |  |
| 78 | 6 | 3 |  |

Turnovers \& Delays
The Operating Room, PACU, and Anesthesia Staffing Computer

## Example of OR Staffing Report

| Max Turnover (minutes) | Avg Turnover (minutes) | Allocated (hours) | Underutilized (hours) | Overutilized (hours) | Cost (hours) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 90 | 43.1 | 226.2 | 48.1 | 20.7 | 262.4 |
| 80 | 42.3 | 0.0 | 0.3 | -0.2 | -0.1\% |
| 70 | 41.2 | -1.2 | -0.3 | -0.3 | -0.7\% |
| 60 | 39.8 | -2.0 | -0.4 | -0.4 | -1.0\% |
| 50 | 37.8 | -3.2 | -0.5 | -0.6 | -1.6\% |
| 45 | 36.3 | -4.8 | -1.3 | -0.7 | -2.3\% |
| 40 | 34.4 | -5.2 | -0.9 | -1.1 | -2.8\% |
| 35 | 31.8 | -6.0 | -0.6 | -1.5 | -3.4\% |

The values in the top table are the daily average baseline values with the maximum turnover time between cases limited to 90 min . Savings listed in the second table are the change from the daily baseline hours and cost (expressed in units of regular time hours) with the maximum turnover time set at 90 min . This table represents the possible savings that could accrue from a reduction in the turnover time and/or delays between cases. Details are in Dexter et al. Anesthesia \& Analgesia, 2003. All turnovers are included in the analysis, even those turnovers lasting longer than needed for setup and cleanup, because staff are present during the prolonged turnovers.


Each bar represents the average turnover during each hourly period of the day (e.g., 3:00 PM to 3:59 PM). The line indicates the \% contribution to the total turnover time for the facility.

## Example of OR Staffing Report

Reduction in OR Minutes per 8 Hr of Staffed OR Time

| Service | Mon | Tue | Wed | Thu | Fri |
| :--- | :--- | :--- | :--- | :--- | :--- |
| All Services | 9 | 7 | 8 | 6 | 7 |
| ENT | 21 | 5 | 12 | 9 | 6 |
| Gen | 6 | 10 | 5 | 4 | 9 |
| GynAs | 10 | 5 | 20 | 2 | 9 |
| Nsurg | 9 | 7 | 6 | 10 | 12 |
| OraIS | 5 |  | 23 |  | 15 |
| Ortho | 9 | 11 | 5 | 8 | 6 |
| OTHER |  |  | 11 | 8 | 9 |
| Pacif | 23 | 0 |  |  | 10 |
| Thor | 8 | 1 | 2 | 3 | 0 |

Largest Potential Reductions

| Day | Service | Reduction |
| :--- | :--- | :--- |
| Mon | Pacif | 23 |
| Wed | OralS | 23 |
| Mon | Wolf | 22 |
| Mon | ENT | 21 |
| Wed | GynAs | 20 |
| Fri | OralS | 15 |
| Fri | Wolf | 14 |
| Wed | Wolf | 13 |
| Fri | Nsurg | 12 |
| Wed | ENT | 12 |
| Tue | Ortho | 11 |
| Wed | OTHER | 11 |
| Fri | Pacif | 10 |
| Mon | GynAs | 10 |
| Thu | Nsurg | 10 |
| Tue | Gen | 10 |
| Fri | Gen | 9 |
| Fri | GynAs | 9 |
| Fri | OTHER | 9 |
| Mon | Nsurg | 9 |
| Mon | Ortho | 9 |
| Thu | ENT | 9 |
| Tue | Vascu | 9 |
| Mon | Thor | 8 |
| Thu | Ortho | 8 |
| Thu | OTHER | 8 |
| Tue | Nsurg | 7 |
| Fri | ENT | 6 |
| Fri | Ortho | 6 |
| Mon | Gen | 6 |
| Mon | Urol | 6 |
| Wed | Nsurg | 6 |
| Mon | OralS | 5 |
|  |  |  |

Results tend to be only weakly sensitive to the average turnover time for each service, because of four important factors. First, reductions in OR minutes exceed total reductions in turnover time, because 1 min of over-utilized OR time is more expensive than 1 min of staffed OR time. Second, baseline under-utilized and over-utilized OR times vary among services (e.g., reducing turnover time cannot reduce staffing costs for services with workloads less than 8 hr per OR per day). Third, services' average turnover times vary among days of the week, because different procedures are performed. Fourth, numbers of turnovers per OR per day vary among services (e.g., reducing turnover time has a small effect when there is just 1 turnover per OR per day). Details are in McIntosh et al. Anesthesia \& Analgesia, 2006.

## Benchmark Turnovers

The Operating Room, PACU, and Anesthesia Staffing Computer

| Type | Practice | \# ORs | Cases per <br> year | 25th <br> percentile | 75th <br> percentile |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Ambulatory | Academic | 6 | 6118 | 12 | 25 |

[^0]
## Benchmark Turnovers

The Operating Room, PACU, and Anesthesia Staffing Computer

| Type | Practice | \# ORs | Cases per year | 25th percentile | 75th percentile | Mean |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hospital |  |  |  |  |  | 32 |  |
| Hospital |  |  |  |  |  | 32 |  |
| Hospital |  |  |  |  |  | 32 |  |
| Hospital |  |  |  |  |  | 32 |  |
| Hospital |  |  |  |  |  | 33 |  |
| Hospital |  |  |  |  |  | 33 |  |
| Hospital |  |  |  |  |  | 33 |  |
| Hospital |  |  |  |  |  | 33 |  |
| Hospital |  |  |  |  |  | 34 |  |
| Hospital |  |  |  |  |  | 34 |  |
| Hospital |  |  |  |  |  | 35 |  |
| Hospital |  |  |  |  |  | 35 |  |
| Hospital |  |  |  |  |  | 35 |  |
| Hospital |  | Table | filled in for | eal consult |  | 36 |  |
| Hospital |  |  |  |  |  | 36 |  |
| Hospital |  |  |  |  |  | 37 |  |
| Hospital |  |  |  |  |  | 37 |  |
| Hospital |  |  |  |  |  | 37 |  |
| Hospital |  |  |  |  |  | 38 |  |
| Hospital | Academic | 31 | 16315 | 29 | 48 | 38 | Your Facility |
| Hospital |  |  |  |  |  | 40 |  |
| Hospital |  |  |  |  |  | 41 |  |
| Hospital |  |  |  |  |  | 42 |  |
| Hospital |  |  |  |  |  | 45 |  |
| Hospital |  |  |  |  |  | 47 |  |
| Hospital |  |  |  |  |  | 49 |  |
| Hospital |  |  |  |  |  | 49 |  |
| Hospital |  |  |  |  |  | 55 |  |
| Hospital | Private | 12 | 20117 | 36 | 68 | 58 |  |

[^1]Prolonged Turnovers

## Example of OR Staffing Report

## Percentages of Turnovers that are Both Prolonged and Occurred at the Specified Hour of the Day

| Hour of the day | Prolonged turnovers | 95\% confidence interval |
| :---: | :---: | :---: |
| 8:00-8:59 | $1.6 \%$ | $1.3 \%$ to $1.9 \%$ |
| $9: 00-9: 59$ | $3.3 \%$ | $2.4 \%$ to $4.2 \%$ |
| 10:00-10:59 | $3.8 \%$ | $3.2 \%$ to $4.5 \%$ |
| 11:00-11:59 | $4.5 \%$ | $3.8 \%$ to $5.2 \%$ |
| 12:00-12:59 | $3.8 \%$ | $3.1 \%$ to $4.5 \%$ |
| 13:00-13:59 | $2.6 \%$ | $2.0 \%$ to $3.2 \%$ |
| 14:00-14:59 | $0.9 \%$ | $0.6 \%$ to $1.2 \%$ |
| 15:00-15:59 | $0.4 \%$ | $0.2 \%$ to $0.5 \%$ |
| $16: 00-16: 59$ | $0.2 \%$ | $0.0 \%$ to $0.3 \%$ |
| Overall | $21.4 \%$ | $20.3 \%$ to $22.5 \%$ |

Prolonged Turnovers were defined as those > 15 min longer than the mean. Turnovers $<90 \mathrm{~min}$ had a mean of 38.8 min . During the most recent 13 fourweek periods, there were 9,348 turnovers. Among these, 2,003 were prolonged, lasting 53.8 min or longer. Confidence intervals were calculated with Bonferroni correction for the multiple comparisons of the hours of the day chosen automatically for analysis. Details are in Dexter et al., Anesthesiology, 2005. Interventions to reduce prolonged turnovers include reducing scheduled delays between cases ('holes') and adjusting staff schedules to focus on those times of the day with the most prolonged turnovers.

## Example of OR Staffing Report

Minimum expected reduction in minutes per day of simultaneous turnovers exceeding number of turnover teams
Maximum potential reduction in minutes of turnover time per day by increasing number of turnover teams

8 to $9 \quad 9$ to $10 \quad 10$ to $11 \quad 11$ to 12
$\begin{array}{llll}85 & 20 & 0 & 0\end{array}$

196
61
17

0

6

The number and total minutes of simultaneous turnovers was calculated for each 1 minute over the past 1 year. The first row of numbers gives the lower $95 \%$ confidence bound for the mean reduction, in minutes, of simultaneous turnovers achieved by increasing the number of turnover teams by 1 . For example, if there were 9 turnover teams and 1 more were added, then the minimum expected reduction in daily minutes of turnover times would be 20 minutes. Details and explanation are in Dexter et al., Anesthesia \& Analgesia, 2009. The second row gives the maximum potential reduction in total turnover time. All cases were included, with or without a member of the anesthesia care team.

## Example of OR Staffing Report

| Service | Cancellation Rate | $\mathbf{9 5 \%}$ Confidence Interval |  |
| :--- | :---: | ---: | :--- | Full Name of Service

Cancellations were quantified for elective cases from Jul 162004 to Dec 31 2004. A cancellation was included if the case was cancelled within one day of surgery. Services without a listed confidence interval had < 1 cancellation per four-week period. Although estimates of the cancellation rates were provided for such services, those values are suspect. For each of 6 four-week periods, the Freeman-Tukey double arcsine transformation was applied to the observed cancellation rate. The confidence interval was calculated using Student's $t$ distribution. Bisection was used to find the inverse of the transformation. Details are in Dexter F et al., Anesthesia \& Analgesia, 2005 and 2012. This report by case quantifies cancellation from a patient perspective, not surgeon. See Ehrenfeld J et al. Anesthesia \& Analgesia 2013.

## Case Durations

## Example of OR Staffing Report

Lower 95\% Confidence Bounds for Underestimation of Case Duration (Minutes) Reported Per 8 Hours of Used OR Time

| Urol | -1 | Urology |
| :--- | :--- | :--- |
| ENT | -1 | Otolaryngology |
| Nsurg | -1 | University Neurosurgeons |
| Gen | -1 | General Surgery |
| Vascu | -1 | Vascular |
| Ortho | -2 | Orthopedics |
| GynPC | -2 | Gyn Associates |
| OralS | -2 | Oral Surgery |
| Pacif | -2 | Pacific Vascular |
| Waters | -3 | Rachel Waters, MD |
| Thor | -3 | Thoracic Surgery |
| Wolf | -3 | Elizabeth Wolf, MD |

Since the overall bias is -0.1 min , case duration estimation is unlikely to be contributing substantively to overall excess staffing costs. For each four-week period, a ratio was computed for each service. The numerator in minutes equaled the sum of the differences between actual case duration and scheduled case duration for each of the service's cases during the four-week period. The denominator in hours equaled the sum of the durations of all cases performed by the service during the four-week period. The ratio was multiplied by 8 hr . The result was the four-week period's bias in the service's scheduled case durations reported per 8 hr of used OR time. The services listed had at least 5 four-week periods with at least 10 cases and at least 8 hr of used OR time. Details are in Dexter et al., Canadian Journal of Anesthesia, 2005 and Dexter \& Epstein, Anesthesia \& Analgesia, 2024.

## Example of OR Staffing Report

```
2.4619 \alpha, Bayesian (inverse gamma) parameter
0.1762 \beta
```

| $\mathbf{n}_{\mathbf{k}}$ | Geometric Mean | SEM (\%) | Surgeon | Procedure |
| :---: | :---: | :---: | :--- | :--- |
| 112 | 0.28 | $5.6 \%$ | Surgeon 1 | Esophagogastro Duodenoscopy |
| 108 | 0.86 | $5.1 \%$ | Surgeon 1 | ERCP With Anesthesia |
| 107 | 0.86 | $4.8 \%$ | Surgeon 2 | Enteroscopy |
| 105 | 8.01 | $3.0 \%$ | Surgeon 3 | Whipple Procedure |
| 104 | 2.93 | $2.8 \%$ | Surgeon 4 | Left Total Hip Revision |
| 103 | 0.54 | $2.0 \%$ | Surgeon 5 | EGD \& Colonoscopy |
| 102 | 1.16 | $3.3 \%$ | Surgeon 6 | Right Inguinal Hernia Repair |
| 101 | 0.67 | $3.5 \%$ | Surgeon 1 | EGD \& Colonoscopy |
| 100 | 0.30 | $3.8 \%$ | Surgeon 5 | EGD |
| 99 | 3.16 | $3.4 \%$ | Surgeon 7 | Neck Exploration, Parathyroidectomy |
| 98 | 0.67 | $2.8 \%$ | Surgeon 8 | EGD \& Colonoscopy |
| 84 | 2.72 | $1.9 \%$ | Surgeon 4 | Bilateral Total Knee Replacement |
| 67 | 1.95 | $2.2 \%$ | Surgeon 9 | Laparoscopic Cholecystectomy, Possible Open |
| 47 | 3.81 | $3.5 \%$ | Surgeon 7 | Total Thyroidectomy |
| 38 | 3.56 | $5.9 \%$ | Surgeon 10 | Robotic Myomectomy, Hysteroscopy |

(email Franklin-Dexter@Uiowa.edu for Excel worksheet with the other 5140 combinations) Effective number of common combinations is 488.2 [standard error 4.9]

The $3^{\text {rd }}$ parameter $\tau$ is not listed because it can be set to any reasonable value (e.g., $\tau=5$ cases). See Dexter et al., Anesthesia \& Analgesia, 2013. The Bayesian methods for analyzing case duration data are useful for predicting the longest amount of time cases may take (i.e., create a hole, fill a hole, or prevent a hole in the OR schedule); for avoiding conflicts over resources (e.g., microscope to be used in each of two ORs); and for calculating the times remaining in late running cases. These methods can be used accurately even when there are $0,1,2$, etc., previous cases of the same combination of procedure(s), surgeon, and anesthesia. See Dexter et al., Anesthesia \& Analgesia, 2010. Applying the listed parameters involves lookup table and arithmetic. Store the Student-t statistics in a lookup table as described in Appendix 2 of Dexter et al., Anesthesia \& Analgesia, 2009. Substitute In(geometric mean) and $(\ln (1+\operatorname{SEM}))^{2}\left(n_{k}-1\right)\left(n_{k}\right)$ into equations (2-4) of Dexter \& Ledolter, Anesthesiology, 2005. The diversity measure is from Dexter et al. Anesthesia \& Analgesia, 2016.

## Example of OR Staffing Report

| Time from start of day | Average <br> Service (minutes) |  | 95\% Confidence Interval ( minutes ) |  |  | Full Name |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| First case | Gen | 26 | 22 | to | 30 | General Surgery |
|  | Gyn | 22 | 18 | to | 26 | Gynecology |
|  | Nsurg | 34 | 29 | to | 39 | Neurosurgeons |
|  | Ortho | 43 | 35 | to | 50 | Orthopedics |
|  | Urol | 28 | 25 | to | 31 | Urology |
|  | Overall | 32 | 29 | to | 35 |  |
| 0:05 to 2:00 hr | Gen | 36 | 30 | to | 42 | General Surgery |
|  | <Other services printed here> |  |  |  |  |  |
|  | Overall | 49 | 46 | to | 52 |  |
| 2:05 to 4:00 hr | Gen | 72 | 63 | to | 80 | General Surgery |
|  | <Other services printed here> |  |  |  |  |  |
|  | Overall | 84 | 80 | to | 87 |  |
| 4:05 to 6:00 hr | ENT | 88 | 76 | to | 99 | Otolaryngology |
|  | Gen | 65 | 56 | to | 75 | General Surgery |
|  | Ortho | 63 | 54 | to | 71 | Orthopedics |
|  | Urol | 83 | 71 | to | 95 | Urology |
|  | Overall | 72 | 67 | to | 76 |  |
| 6:05 or more hr | Gen | 23 | 8 | to | 38 | General Surgery |
|  | Ortho | 23 | 6 | to | 39 | Orthopedics |
|  | Overall | 29 | 23 | to | 35 |  |

Tardiness is the difference between the actual time of patient entry into his or her OR and the scheduled time. If the difference is negative, tardiness is set equal to zero. In addition, the $7.5 \%$ of observations during the studied period (Jul 162004 to Dec 31 2004) that exceeded 180 minutes were set equal to that value. "Overall" includes non-Urgent cases of all Services. The confidence interval for mean tardiness was calculated by pooling the data into six successive four-week periods. An average was calculated for each four-week period. The confidence interval was calculated using Student's $t$ distribution applied to the mean and standard deviation of the 6 averages. Results are reported for Services with at least 10 tardiness values for each of the 6 four-week perios. The starts of the workday used were: Mon 7:10, Tue 7:10, Wed 7:10, Thu 8:10, and Fri 7:10. Details are in Wachtel and Dexter, Anesthesia \& Analgesia, 2009.

| Weekday | Example of OR Staffing Report |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Service | 10\% Prediction Bound | 5\% Prediction Bound | Example of 5\% Bound Applied to Scheduled Start of 12 noon |
| Mon | ENT | 0.838 | 0.698 | 10:45 |
| Mon | Gen | 0.742 | 0.442 | 9:40 |
| Mon | GynAs | 1.032 | 0.985 | 11:55 |
| Mon | Nsurg | 0.571 | 0.481 | 9:50 |
| Mon | OralS | 0.648 | 0.546 | 10:05 |
| Mon | Ortho | 0.701 | 0.551 | 10:05 |
| Mon | Pacif | 0.869 | 0.778 | 11:05 |
| Mon | Thor | 0.764 | 0.682 | 10:50 |
| Mon | Urol | 1.041 | 0.700 | 10:45 |
| Mon | Vascu | 0.356 | 0.316 | 9:10 |
| Mon | Wolf | 1.045 | 0.869 | 11:25 |
| Tue | ENT | 0.982 | 0.823 | 11:15 |
| Tue | Gen | 0.911 | 0.738 | 10:55 |
| Tue | GynAs | 0.996 | 0.956 | 11:50 |
| Tue | Nsurg | 0.872 | 0.796 | 11:10 |
| Tue | Orals | 0.684 | 0.547 | 10:05 |
| Tue | Ortho | 0.847 | 0.765 | 11:10 |
| Tue | Pacif | 0.925 | 0.827 | 11:20 |
| Tue | Thor | 0.796 | 0.690 | 10:40 |
| Tue | Urol | 1.004 | 0.770 | 11:00 |
| Tue | Vascu | 0.963 | 0.865 | 11:25 |
| Tue | Wolf | 0.705 | 0.574 | 10:15 |
| Wed | ENT | 0.796 | 0.719 | 10:50 |
| Wed | Gen | 0.785 | 0.693 | 10:45 |
| Wed | GynAs | 0.956 | 0.861 | 11:25 |
| Wed | Nsurg | 0.464 | 0.331 | 9:10 |
| Wed | Orals | 0.796 | 0.729 | 11:00 |
| Wed | Ortho | 0.832 | 0.569 | 10:10 |
| Wed | Pacif | 0.834 | 0.824 | 11:15 |
| Wed | Thor | 0.391 | 0.335 | 9:15 |
| Wed | Urol | 0.809 | 0.759 | 11:00 |
| Wed | Vascu | 0.610 | 0.345 | 9:15 |
| Wed | Wolf | 0.968 | 0.876 | 11:30 |
| Thu | ENT | 0.962 | 0.891 | 11:40 |
| Thu | Gen | 0.722 | 0.497 | 10:25 |
| Thu | GynAs | 1.150 | 1.001 | 12:00 |
| Thu | Nsurg | 0.562 | 0.400 | 10:05 |
| Thu | Orals | 1.034 | 0.534 | 10:30 |
| Thu | Ortho | 0.891 | 0.798 | 11:20 |
| Thu | Pacif | 0.869 | 0.778 | 11:05 |
| Thu | Thor | 0.959 | 0.950 | 11:50 |
| Thu | Urol | 0.933 | 0.774 | 11:15 |
| Thu | Vascu | 0.646 | 0.508 | 10:25 |
| Thu | Wolf | 0.874 | 0.870 | 11:35 |


| Weekday | Service | $\mathbf{1 0 \%}$ Prediction <br> Bound | 5\% Prediction <br> Bound | Example of 5\% Bound Applied <br> to Scheduled Start of 12 noon |
| :---: | :---: | :---: | :---: | :---: |
| Fri | ENT | 0.897 | 0.768 |  |
| Fri | Gen | 0.986 | 0.904 | $11: 00$ |
| Fri | GynAs | 1.170 | 1.041 | $11: 35$ |
| Fri | Hens | 0.783 | 0.577 | $12: 00$ |
| Fri | Nsurg | 1.076 | 0.954 | $10: 15$ |
| Fri | OralS | 0.927 | 0.828 | $11: 50$ |
| Fri | Ortho | 0.819 | 0.678 | $11: 15$ |
| Fri | Pacif | 0.956 | 0.908 | $10: 40$ |
| Fri | Thor | 0.865 | 0.733 | $11: 40$ |
| Fri | Urol | 1.006 | 0.950 | $10: 55$ |
| Fri | Vascu | 0.703 | 0.443 | $11: 45$ |
| Fri | Wolf | 0.669 | 0.582 | $9: 40$ |
|  |  |  | $10: 20$ |  |

Use Acrobat Select Text and Export Selection as Excel Workbook. Using your OR information system's report writer or a spreadsheet program, calculate daily the earliest time at which each of your patients should be ready to enter the OR using the third column and equation 2 of Wachtel and Dexter, Anesthesia \& Analgesia, 2007, with the turnover time set at 40 minutes. Prediction bounds were calculated as described on page 135 of that paper. Bounds take into account the incidence of cases being moved, preceding cases in the patient's room being cancelled, and predictive variability in case durations. The $10 \%$ prediction bounds are included as a sensitivity analysis. When substantially different from $5 \%$ bounds to be used, critique qualitatively why this would be so. Determine fasting times for each patient by subtracting a medically appropriate interval based on the patient's age and service (e.g., 3 hr for clear liquids). Determine the time of patient arrival by subtracting the $90 \%$ upper prediction bound for the time to prepare patients, of the same age and service, who are not having surgery at the start of the workday (see Dexter et al. Anesthesia \& Analgesia, 2007).

## Example of OR Staffing Report

## Maximum Eight-Hour Blocks Per 2 Weeks

## Service Surgeon

ENT Surgeon 1 3
Surgeon 2 2
Surgeon 3 1
Surgeon 4 4
Surgeon 5 2
Surgeon 6 5
Surgeon 7 2

Gen Surgeon 8 2
Surgeon 9 1
Surgeon 10 3
Surgeon 114
Surgeon 126
Surgeon 13 6
Surgeon 14 6
Surgeon $15 \quad 7$
Surgeon 16 4
Surgeon 17 5
Surgeon 18 6
<Continued for other services, but not printed>

CalculatOR reports are based on surgeons being provided open access to OR time on any future workday for elective cases. Surgeon blocks can be used to enhance the likelihood that available scheduled start times are convenient, but at the expense of a reduction in flexibility. Only once a surgeon has filled or released his or her block time over a four week cycle can he or she can schedule an elective case outside of block time. The table shows the maximum number of eight-hour blocks for each surgeon. Each surgeon makes his or her own decision as to how many blocks to be allocated. There is no target utilization to be maintained. Allocations are calculated to be small enough to be filled consistently by its surgeons' cases. Details are in Dexter et al., Anesthesia \& Analgesia, 1999. The blocks were calculated with 12 four-week periods of data. Turnovers were attributed to the preceding case of a pair of elective cases..

Long-Term Workload

## Example of OR Staffing Report

## Threshold For Staffing Another Operating Room

| Last Day of <br> 4-Week Period | Overall Hours of Elective Cases and Turnovers per <br> 20 Workdays and per Each of 29 ORs |
| :--- | :--- |
| 02/27/2004 | 6.4 |
| $03 / 26 / 2004$ | 6.3 |
| 04/23/2004 | 6.6 |
| $05 / 21 / 2004$ | 6.9 |
| $06 / 18 / 2004$ | 6.5 |
| $07 / 16 / 2004$ | 6.0 |
| $08 / 13 / 2004$ | 6.6 |
| $09 / 10 / 2004$ | 5.9 |
| $10 / 08 / 2004$ | 6.8 |
| $11 / 05 / 2004$ | 6.9 |
| $12 / 03 / 2004$ | 6.3 |
| $12 / 31 / 2004$ | 5.5 |
|  |  |
|  | 6.8 |
|  | Does Not Exceed Threshold of 8 |
|  |  |

Statistical methods can guide when a facility opens another OR. The mean and standard deviation of the total hours of OR time and turnovers during 12 consecutive four week periods were used to calculate a suitable ( $80 \%$ ) prediction bound for future workload using Student's t -distribution. Another OR can be staffed if the chosen prediction bound for future workload exceeds some threshold, such as 8 hr per workday per OR. Details are in Dexter et al., Anesthesiology, 1999, Masursky et al., Anesthesia \& Analgesia, 2008, Dexter and Marco, Anesthesia \& Analgesia, 2011, and Dexter et al., Journal of Clinical Anesthesia, 2018.

## Example of OR Staffing Report



Start Date 07/01/2002
End Date 12/29/2004

Average number of cases running during each hour interval from 3 PM to 11 PM. Each interval starts on the hour and ends at 59 minutes past the hour. For example, the 3 PM interval includes all cases that were in progress at any time between 3 PM and 3:59 PM, inclusive.

CalculatOR ${ }^{\text {m" }}$
The Operating Room, PACU, and Anesthesia Staffing Computer

## Example of OR Staffing Report



4 Week Interval

7 vs 8


4 Week Interval
5 vs 6


4 Week Interval

8 vs 9


4 Week Interval

6 vs 7


9 vs 10


Based on an annual salary per OR of $\$ 325,000$, a difference of one hour per day translates into a yearly cost of $\$ 40,625$, where $\$ 40,625=(\$ 325,000$ per year) x ( 250 workdays per year) / ( 2000 hr per year). Results show that you should provide 2nd shift staffing from 5 PM to 7 PM for either 5 or 6 cases. Details are in Dexter and Epstein, AORN Journal, 2003.

## Example of OR Staffing Report

Afternoon teams scheduled to work after 3 PM (compare to 2nd Shift Case Count)

| Time | Recommended | Current |
| :---: | :---: | :---: |
| 3 PM - 5 PM | 9 | 20 |
| 5PM-7 PM | 5 | 7 |
| 7 PM-11 PM | 1 | 3 |

## Afternoon teams available to work late, if necessary ("on call")

| Time | Recommended | Current |
| :---: | :---: | :---: |
| 3 PM - 5 PM | 1 | 9 |
| $5 \mathrm{PM}-7 \mathrm{PM}$ | 4 | 9 |
| $7 \mathrm{PM}-11 \mathrm{PM}$ | 2 | 9 |

The 2nd Shift Staffing analysis is not based on the efficiency of use of OR time. Rather, it is based on the existing cases being done on precisely the same date and time as before. For valid implementation, change should have no noticeable effect on either surgeons or patients. Consequently, both Anesthesia and Nursing can implement immediately, based on the analysis. Details are in Dexter and Epstein, AORN Journal, 2003.

## Example of OR Staffing Report

| Criterion | Day of Week | Median | $80^{\text {th }}$ percentile |
| :---: | :---: | :---: | :---: |
| $\geq 6$ ORs |  |  |  |
|  | Monday | 4 PM | 6 PM |
|  | Tuesday | 5 PM | 7 PM |
|  | Wednesday | 5 PM | 7 PM |
|  | Thursday | 6 PM | 7 PM |
|  | Friday | 6 PM | 7 PM |
| $\geq 5$ ORs |  |  |  |
|  | Monday | 6 PM | 8 PM |
|  | Tuesday | 7 PM | 8 PM |
|  | Wednesday | 7 PM | 8 PM |
|  | Thursday | 7 PM | 8 PM |
|  | Friday | 7 PM | 8 PM |
| $\geq 4$ ORs |  |  |  |
|  | Monday | 7 PM | 9 PM |
|  | Tuesday | 7 PM | 8 PM |
|  | Wednesday | 7 PM | 9 PM |
|  | Thursday | 8 PM | 9 PM |
|  | Friday | 8 PM | 9 PM |
| $\geq 3$ ORs |  |  |  |
|  | Monday | 8 PM | 9 PM |
|  | Tuesday | 8 PM | 10 PM |
|  | Wednesday | 8 PM | 10 PM |
|  | Thursday | 8 PM | > 11 PM |
|  | Friday | 9 PM | > 11 PM |
| $\geq 2$ ORs |  |  |  |
|  | Monday | 9 PM | 10 PM |
|  | Tuesday | 10 PM | > 11 PM |
|  | Wednesday | 9 PM | 10 PM |
|  | Thursday | 10 PM | > 11 PM |
|  | Friday | 10 PM | > 11 PM |
| $\geq 1$ ORs |  |  |  |
|  | Monday | 10 PM | > 11 PM |
|  | Tuesday | 10 PM | > 11 PM |
|  | Wednesday | > 11 PM | > 11 PM |
|  | Thursday | > 11 PM | > 11 PM |
|  | Friday | > 11 PM | > 11 PM |

The data analyzed statistically are the number of cases performed at least in part each hour. The '80th percentile' is the $95 \%$ upper confidence bound on the 80th percentile. For example, there is a $>95 \%$ chance that there will be 2 or fewer cases running at 9 PM on 4 out of 5 Mondays. The 80th percentile provides realistic expectations for the earliest time at which staff can reliably plan to be finished when they are scheduled to work late. The median can be used when individuals are deciding months in advance whether to sign up to work late if necessary. Details are in Dexter et al., Anesthesia \& Analgesia, 2009.

## Example of OR Staffing Report

The graphs below show your weekend activity for the period of time included in the dataset analyzed. The horizontal red line on each graph represents the median value. The Staff Shift Assignments to cover this workload are on the other page of this weekend OR Staffing report.


There were no statistically significant trends in either Maximum \# OR Running Each Hour or Total OR Hours Each Day.

## Example of OR Staffing Report

## Saturday Shifts

| Shift \# | Start Time | End Time | Duration (hr) |
| :---: | :---: | :---: | :---: |
| 1 | 07:00 AM | 07:00 AM | 24 |
| 2 | 07:00 AM | 03:00 PM | 8 |
| 3 | 07:00 AM | 05:00 PM | 10 |
| 4 | 07:00 AM | 07:00 PM | 12 |
| 5 | 07:00 AM | 09:00 PM | 14 |
| 6 | 07:00 AM | 11:00 PM | 16 |
| 7 | 11:00 AM | 07:00 PM | 8 |
| 8 | 11:00 AM | 11:00 PM | 12 |
| 9 | 11:00 PM | 07:00 AM | 8 |
| 10 | 03:00 PM | 11:00 PM | 8 |
| 11 | 03:00 PM | 07:00 AM | 16 |
| 12 | 05:00 PM | 07:00 AM | 14 |
| 13 | 07:00 PM | 07:00 AM | 12 |
| 14 | 09:00 PM | 07:00 AM | 10 |
| 15 | 11:00 PM | 07:00 AM | 8 |

The table to the right lists possible solutions to the weekend staffing problem, ordered by increasing number of total hours. Total hours represents the sum of the staffed hours for all of the specified shift assignments. Solutions from $100 \%$ to $105 \%$ of the minimum number of hours have been tabulated (with a minimum of 25 solutions). All solutions provide coverage such that you can be confident, with $95 \%$ certainty, that at least $95 \%$ of all days will have no understaffed hours. Match the shift numbers in the Staff Shift Assignments table to the Shifts table listed above.

Some solutions require fewer numbers of shifts than other solutions. Within each group of total hours, solutions with the fewest number of shifts are presented first. A given shift might be staffed by one or more persons. For example, a 24 hour shift could be staffed by 1 person working 24 hours, 2 people working 12 hours, or 3 people working 8 hours. Details are in Dexter \& O'Neil, AORN Journal, 2001.

Staff Shift Assignments

| Total Shifts | Total Hours | Shift A | Shift B | Shift C | Shift D | Shift E | Shift F |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4 | 84 | 1 | 1 | 1 | 4 |  |  |
| 5 | 82 | 1 | 1 | 2 | 5 | 8 |  |
| 5 | 84 | 1 | 1 | 2 | 4 | 11 |  |
| 5 | 84 | 1 | 1 | 2 | 5 | 12 |  |
| 5 | 84 | 1 | 1 | 2 | 6 | 8 |  |
| 5 | 84 | 1 | 1 | 3 | 4 | 12 |  |
| 5 | 84 | 1 | 1 | 3 | 5 | 8 |  |
| 5 | 84 | 1 | 1 | 4 | 4 | 13 |  |
| 5 | 84 | 1 | 1 | 4 | 5 | 14 |  |
| 5 | 84 | 1 | 1 | 4 | 6 | 15 |  |
| 5 | 84 | 1 | 1 | 4 | 6 | 9 |  |
| 5 | 84 | 1 | 1 | 5 | 5 | 15 |  |
| 5 | 84 | 1 | 1 | 5 | 5 | 9 |  |
| 5 | 82 | 1 | 2 | 2 | 5 | 8 | 11 |
| 6 | 82 | 1 | 2 | 3 | 5 | 8 | 12 |
| 6 | 82 | 1 | 2 | 4 | 5 | 8 | 13 |
| 6 | 82 | 1 | 2 | 5 | 5 | 8 | 14 |
| 6 | 82 | 1 | 2 | 5 | 6 | 7 | 13 |
| 6 | 82 | 1 | 2 | 5 | 6 | 8 | 15 |
| 6 | 82 | 1 | 2 | 5 | 6 | 8 | 9 |
| 6 | 84 | 1 | 1 | 2 | 2 | 8 | 10 |
| 6 | 84 | 1 | 1 | 2 | 4 | 10 | 15 |
| 6 | 84 | 1 | 1 | 2 | 4 | 9 | 10 |
| 6 | 84 | 1 | 2 | 2 | 4 | 11 | 11 |
| 6 | 84 | 1 | 2 | 2 | 5 | 11 | 12 |
| 6 | 84 |  | 1 | 2 |  | 2 |  |

Sunday OR Staffing
Understaffed Risk = 5\%

## Example of OR Staffing Report

The graphs below show your weekend activity for the period of time included in the dataset analyzed. The horizontal red line on each graph represents the median value. The Staff Shift Assignments to cover this workload are on the other page of this weekend OR Staffing report.



There were no statistically significant trends in either Maximum \# OR Running Each Hour or Total OR Hours Each Day.

## Example of OR Staffing Report

Sunday Shifts

| Shift \# | Start Time | End Time | Duration (hr) |
| :---: | :---: | :---: | :---: |
| 1 | 07:00 AM | 07:00 AM | 24 |
| 2 | 07:00 AM | 03:00 PM | 8 |
| 3 | 07:00 AM | 05:00 PM | 10 |
| 4 | 07:00 AM | 07:00 PM | 12 |
| 5 | 07:00 AM | 09:00 PM | 14 |
| 6 | 07:00 AM | 11:00 PM | 16 |
| 7 | 11:00 AM | 07:00 PM | 8 |
| 8 | 11:00 AM | 11:00 PM | 12 |
| 9 | 11:00 PM | 07:00 AM | 8 |
| 10 | 03:00 PM | 11:00 PM | 8 |
| 11 | 03:00 PM | 07:00 AM | 16 |
| 12 | 05:00 PM | 07:00 AM | 14 |
| 13 | 07:00 PM | 07:00 AM | 12 |
| 14 | 09:00 PM | 07:00 AM | 10 |
| 15 | 11:00 PM | 07:00 AM | 8 |

The table to the right lists possible solutions to the weekend staffing problem, ordered by increasing number of total hours. Total hours represents the sum of the staffed hours for all of the specified shift assignments. Solutions from $100 \%$ to $105 \%$ of the minimum number of hours have been tabulated (with a minimum of 25 solutions). All solutions provide coverage such that you can be confident, with $95 \%$ certainty, that at least $95 \%$ of all days will have no understaffed hours. Match the shift numbers in the Staff Shift Assignments table to the Shifts table listed above.

Some solutions require fewer numbers of shifts than other solutions. Within each group of total hours, solutions with the fewest number of shifts are presented first. A given shift might be staffed by one or more persons. For example, a 24 hour shift could be staffed by 1 person working 24 hours, 2 people working 12 hours, or 3 people working 8 hours. Details are in Dexter \& O'Neil, AORN Journal, 2001.

Staff Shift Assignments

| Total Shifts | Total Hours | Shift A | Shift B | Shift C | Shift D | Shift E | Shift F |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3 | 62 | 1 | 1 | 5 |  |  |  |
| 4 | 62 | 1 | 2 | 5 | 11 |  |  |
| 4 | 62 | 1 | 3 | 5 | 12 |  |  |
| 4 | 62 | 1 | 4 | 5 | 13 |  |  |
| 4 | 62 | 1 | 4 | 6 | 14 |  |  |
| 4 | 62 | 1 | 5 | 5 | 14 |  |  |
| 4 | 62 | 1 | 5 | 6 | 15 |  |  |
| 4 | 62 | 1 | 5 | 6 | 9 |  |  |
| 4 | 62 | 1 | 2 | 4 | 10 | 14 |  |
| 5 | 62 | 1 | 2 | 5 | 10 | 15 |  |
| 5 | 62 | 1 | 2 | 5 | 9 | 10 |  |
| 5 | 62 | 2 | 2 | 5 | 11 | 11 |  |
| 5 | 62 | 2 | 3 | 5 | 11 | 12 |  |
| 5 | 62 | 2 | 4 | 5 | 11 | 13 |  |
| 5 | 62 | 2 | 2 | 4 | 10 | 11 | 14 |
| 6 | 62 | 2 | 2 | 5 | 10 | 11 | 15 |
| 6 | 62 | 2 | 2 | 5 | 9 | 10 | 11 |
| 6 | 62 | 2 | 3 | 4 | 10 | 12 | 14 |
| 6 | 62 | 2 | 3 | 5 | 10 | 12 | 15 |
| 6 | 62 | 2 | 3 | 5 | 9 | 10 | 12 |
| 6 | 62 | 2 | 4 | 4 | 10 | 13 | 14 |
| 6 | 62 | 2 | 4 | 5 | 10 | 13 | 15 |
| 6 | 62 | 2 | 4 | 5 | 10 | 14 | 14 |
| 6 | 62 | 2 | 4 | 5 | 9 | 10 | 13 |
| 6 | 62 | 2 | 4 | 6 | 10 | 14 | 15 |
| 6 |  | 2 | 2 |  | 5 | 10 |  |

Weekend Staffing

## Example of OR Staffing Report

## Saturday result

7 AM to $7 \mathrm{AM}, 1$ OR team, scheduled in-house
7 AM to $7 \mathrm{PM}, 1$ OR team, on-call from home
7 AM to $7 \mathrm{AM}, 2$ OR teams, on-call from home

## Sunday result

7 AM to $7 \mathrm{AM}, 1$ OR team, scheduled in-house
7 AM to $9 \mathrm{PM}, 1$ OR team, on-call from home
7 AM to $7 \mathrm{AM}, 1$ OR team, on-call from home

## Data used

7/1/2002 to 12/31/2004
$\$ 163$ per hour when scheduled in-house $\$ 16.67$ per hour when on-call from home $\$ 325$ per hour when called in from home 4 hour minimum when called in from home

## Methodology

CalculatOR finds the staffing solution that runs as few OR hours each day as needed to keep a wanted service level. This service level is the percentage of days that a facility is willing to accept in not having sufficient staff to deliver urgent care to a patient. For example, if a facility accepts a $5 \%$ future risk of being understaffed, then an acceptable new staffing solution would allow at most one future day in twenty when not enough OR teams are available to care for every urgent case that previously was performed.
Potential staffing solutions are combinations of shifts (e.g., one team on Saturday from 7 AM to 7 PM and one team from 7 AM Saturday to 7 AM Sunday). The number of OR teams that would be available for every hour of the 24 hr period of interest is calculated for each potential staffing solution. One team is needed for each OR with an urgent case. The calculated number of OR teams at each hour is compared to the number of teams that were actually needed at that hour for urgent cases during each 24 hr period of historical data. If during any hour of a 24 hr period a potential staffing solution would not have provided adequate staffing, then the potential staffing solution is counted as providing inadequate staffing for that 24 hr period. If the number of understaffed 24 hr periods exceeds a statistically determined cut-off value, then that potential staffing solution is discarded as unacceptable. For example, if 248 weekdays (one year) of data were being analyzed, then the cutoff value for a $5 \%$ risk would be 6 understaffed days for each proposed staffing solution.
For each acceptable staffing solution, the total numbers of staffed hours and shifts needed for the 24 hr period are calculated. There are multiple solutions that achieve the desired service level and provide the least number of staff hours and/or total number of staff required per 24-hour period. These are shown in the CalculatOR reports.
Next, the shifts from CalculatOR are used to generate every possible combination of staff being on-call from home (e.g., with pager) or being scheduled to work in-house. Using the actual workload data, the cost of each combination is calculated. The lowest cost staffing solution is the recommendation above.

## References

Dexter F, Macario A, Traub RD. Statistical method using operating room information system data to determine anesthetist weekend call requirements. AANA J 68:21-26, 2000

Dexter F, O'Neill L. Weekend operating room on-call staffing requirements. AORN J 74:666-671, 2001
Dexter F, Epstein RH, HM Marsh. Costs and risks of weekend anesthesia staffing at six independently managed surgical suites. AANA J 70: 377-381, 2002

## Holidays vs Weekends

Cases Started per 12 Hr Interval

| Days | Interval | \# Studied | Mean | SE |
| :--- | :--- | ---: | ---: | :--- |
| Holidays: Tue, Wed, Thu | $7 \mathrm{AM}-7 \mathrm{PM}$ | 13 | 12.8 | 3.1 |
| Holidays: Mon, Fri | $7 \mathrm{AM}-7 \mathrm{PM}$ | 17 | 10.9 | 2.3 |
| Sunday | $7 \mathrm{PM}-7 \mathrm{AM}$ | 130 | 5.7 | 0.2 |
| Saturday | $7 \mathrm{AM}-7 \mathrm{PM}$ | 126 | 3.6 | 0.2 |
| Sunday | $7 \mathrm{AM}-7 \mathrm{PM}$ | 130 | 2.4 | 0.1 |
| Holidays: Mon, Fri | $7 \mathrm{PM}-7 \mathrm{AM}$ | 17 | 2.0 | 0.3 |
| Holidays: Tue, Wed, Thu | $7 \mathrm{PM}-7 \mathrm{AM}$ | 13 | 1.5 | 0.4 |
| Saturday | $7 \mathrm{PM}-7 \mathrm{AM}$ | 126 | 1.0 | 0.1 |

The mean number of cases started during each 12 hr period is a valid and useful statistic to assess relative OR workload among weekends and holidays. This report is used with the Saturday and Sunday staffing reports to infer the appropriate staffing for Holidays. "SE" refers to the standard error of the mean. Weekdays without cases were excluded from the Holiday calculations. Holidays with similar caseloads were combined to simplify the staffing recommendations. Details are in Dexter and Epstein, Anesthesia \& Analgesia, 2006.

## Example of OR Staffing Report

| Infections per Week | Case Pairs per Week | Service and Room Combination |
| :---: | :---: | :--- |
| $2.06(0.11)$ | $4.81(0.12)$ | Orthopedics - MAIN OR 03 |
| $1.92(0.15)$ | $5.52(0.25)$ | University Neurosurgeons - MAIN OR 06 |
| $1.46(0.25)$ | $4.54(0.12)$ | Gyn Associates - MAIN OR 18 |
| $1.21(0.07)$ | $4.58(0.10)$ | Orthopedics - MAIN OR 07 |
| $0.96(0.17)$ | $2.77(0.09)$ | Pacific Vascular - MAIN OR 08 |
| $0.77(0.13)$ | $4.00(0.14)$ | Thoracic Surgery - MAIN OR 19 |
| $0.69(0.06)$ | $4.60(0.12)$ | Urology - MAIN OR 04 |
| $0.54(0.15)$ | $1.48(0.23)$ | General Surgery - MAIN OR 10 |
| $0.31(0.04)$ | $3.10(0.24)$ | Orthopedics - MAIN OR 09 |

The columns are reported as the weekly mean (SE) among the 6 eight-week periods from Sunday Apr 122018 to Saturday Jul 13 2019. The overall incidence of postoperative infections was 22.72 (1.19) per week. The service and operating room combinations are listed in descending sequence of the mean of the observed numbers of postoperative infections per week. The mean absolute difference among all pairwise combinations (i.e., Gini index) equaled 0.859. See Dexter et al. American Journal of Infection Control May 2020, Journal of Medical Systems 2020, and Canadian Journal of Anesthesia 2021 for explanation why the methodology is appropriate. Also see Dexter et al. Perioperative Care and Operating Room Management 2020 Table 5 for why it is necessary. The adjacent column shows the mean per week of successive non-urgent cases in the same room on the same day. The more such pairs, the quicker an operating room nurse, surgical technologist, or anesthesia technician can complete sampling for study of Staphylococcus aureus transmission within and between successive cases. See Dexter et al. American Journal of Infection Control June 2020. Adding more service x operating room combinations will reduce the sampling time, but with less potential benefit to reducing postoperative infections. The entries listed had at least one infection per period.

## Example of OR Staffing Report

| Infections per Week | Case Pairs per Week | Operating Room (Location) |
| :---: | :---: | :--- |
| $2.06(0.11)$ | $4.81(0.12)$ | MAIN OR 03 |
| $1.92(0.15)$ | $5.54(0.25)$ | MAIN OR 06 |
| $1.48(0.25)$ | $4.71(0.11)$ | MAIN OR 08 |
| $1.44(0.13)$ | $2.94(0.37)$ | MAIN OR 15 |
| $1.23(0.06)$ | $4.67(0.11)$ | MAIN OR 17 |
| $1.19(0.17)$ | $3.50(0.11)$ | MAIN OR 18 |
| $0.92(0.16)$ | $1.71(0.20)$ | MAIN OR 20 |
| $0.90(0.08)$ | $5.65(0.22)$ | MAIN OR 02 |
| $0.85(0.14)$ | $0.92(0.16)$ | Surgery Center 02 |
| $0.81(0.15)$ | $4.44(0.12)$ | MAIN OR 09 |
| $0.75(0.10)$ | $3.83(0.16)$ | MAIN OR 14 |
| $0.73(0.08)$ | $4.60(0.13)$ | MAIN OR 04 |
| $0.71(0.19)$ | $4.48(0.22)$ | MAIN OR 05 |
| $0.71(0.16)$ | $2.52(0.12)$ | MAIN OR 07 |
| $0.69(0.12)$ | $3.40(0.21)$ | MAIN OR 01 |
| $0.67(0.14)$ | $3.77(0.09)$ | MAIN OR 12 |
| $0.67(0.11)$ | $2.50(0.15)$ | MAIN OR 10 |
| $0.58(0.10)$ | $0.35(0.06)$ | Surgery Center 06 |
| $0.56(0.08)$ | $4.33(0.19)$ | MAIN OR 19 |
| $0.54(0.10)$ | $3.56(0.12)$ | Surgery Center 05 |
| $0.42(0.09)$ | $3.92(0.23)$ | Surgery Center 01 |

The columns are reported as the weekly mean (SE) among the 6 eight-week periods from Sunday Apr 122018 to Saturday Jul 13 2019. The overall incidence of postoperative infections was 22.72 (1.19) per week. The operating rooms (anesthetizing locations) are listed in descending sequence of the mean of the observed numbers of postoperative infections per week. The mean absolute difference among all pairwise combinations (i.e., Gini index) equaled 0.410. See Dexter et al. American Journal of Infection Control May 2020, Journal of Medical Systems 2020, and Canadian Journal of Anesthesia 2021 for explanation why the methodology is appropriate. Also see Dexter et al. Perioperative Care and Operating Room Management 2020 Table 5 for why it is necessary. The adjacent column shows the mean per week of successive non-urgent cases in the same room on the same day. The more such pairs, the quicker an operating room nurse, surgical technologist, or anesthesia technician can complete sampling for study of Staphylococcus aureus transmission within and between successive cases. See Dexter et al. American Journal of Infection Control June 2020. Adding more operating rooms sampled will reduce the sampling time, but with less potential benefit to reducing postoperative infections. The entries listed had at least one infection per period.


[^0]:    "Turnover time" was from when one patient left an OR until another patient entered the same OR on the same day, provided both cases were elective and the time was 90 min or less. The $\mathrm{N}>1000$ turnovers for all facilities. Details are in Dexter et al., Anesthesiology, 2005.

[^1]:    "Turnover time" was from when one patient left an OR until another patient entered the same OR on the same day, provided both cases were elective and the time was 90 min or less. The $\mathrm{N}>1000$ turnovers for all facilities. Details are in Dexter et al., Anesthesiology, 2005.

